| Name | View Past Orders |
| --- | --- |
| ID | 1 |
| Scenario | Existing members looks at their past orders |
| Triggering Event | Existing member clicks on the order history |
| Brief Description | A member that has ordered from our pizza shop before wants to look at what they have ordered in the past |
| Actors | Customer |
| Assumptions | That the customer has ordered with us through their current account |
| Frequency of Use | Often |
| Related Use Cases | Login |
| Stakeholders | Customer, Pizza shop |
| Preconditions | That the customer has ordered with us through the current account |
| Postconditions | Customer can view their orders and reorder again. |
| Main Course | The customer is logged into their account, they click on the button that states “previous orders”. This will take them to a page that lists out their previous orders, when they ordered them, and how much. They can then choose to reorder these or start from scratch on a new order. |
| Alternate Course | The customer is logged into their account, they click on the button that states “previous orders”. The page then states that they have no previous orders and prompts them to start a new order. |

| Name | Delivery Driver current orders |
| --- | --- |
| ID | 2 |
| Scenario | Delivery Driver wants to see what current orders need to be delivered |
| Triggering Event | Delivery Driver is just starting their shift and needs a delivery or they just got back from one and need another. |
| Brief Description | The Delivery Driver is looking at what order needs to be delivered next. |
| Actors | Delivery Driver |
| Assumptions | There are orders that need to be delivered, the driver is logged in and on the clock |
| Frequency of Use | often |
| Related Use Cases | none |
| Stakeholders | Delivery Driver, business |
| Preconditions | There are orders needed to be delivered and the driver is logged in |
| Postconditions | There is 1 less order to be delivered and the driver is on a task. |
| Main Course | The delivery driver logs into his account when he starts his shift. They then accept the delivery that is at the top of the list to deliver. Upon clicking accept they retrieve the food and leave. The list then becomes one less. When the driver comes back they repeat the process until their shift is done. |
| Alternate Course | The delivery driver logs into his account when he starts his shift. Upon looking at the list there are no deliveries to be made and the driver waits for there to be one. |

| Name | Refund Order |
| --- | --- |
| ID | 3 |
| Scenario | Manager needs to refund an order that was made incorrectly. |
| Triggering Event | Manager received a notification from a customer that their order was made incorrectly. |
| Brief Description | Manager received a notification about a past order from a customer that their order was made incorrectly. |
| Actors | Manager |
| Assumptions | There was an order that was placed within the day and that the manager needs to go in and refund it |
| Frequency of Use | Rare |
| Related Use Cases | View Orders |
| Stakeholders | Manager, Business |
| Preconditions | Manager is logged in, there were orders placed that day. |
| Postconditions | A previous order was refunded and that revenue was reduced for the day. |
| Main Course | The manager logs into his account to start the day. After some orders have come in through the day the manager is notified that a customer has labeled their order as incorrect. Manager goes to the previous order page and locates the order that was flagged. The manager refunds the money to the customer. |
| Alternate Course | The manager logs into his account and receives a notification from a customer that their order was incorrect. Upon looking at the previous order page he notices that there has not been any orders and knows the customer was lying. |

| Name | View All Sales |
| --- | --- |
| ID | 4 |
| Scenario | Manager wants to view all the sales |
| Triggering Event | Manager clicks on ‘all sales’ button |
| Brief Description | Manager needs to close out the day and wants to see all the sales. |
| Actors | Manager |
| Assumptions | Manager is logged in and there were sales for the day |
| Frequency of Use | Daily |
| Related Use Cases | None |
| Stakeholders | Manager, Business |
| Preconditions | Manager is logged in and there were sales for the day |
| Postconditions | Manager can close out the day and get ready for tomorrow. |
| Main Course | Manager logs into their account. Manager clicks on the ‘all sales’ button and generates a report of all the sales for the day. He files the appropriate paperwork and can roll over the system for the next day. |
| Alternate Course | Manager logs into their account. Manager clicks on the ‘all sales’ button but there were no sales for the day. The manager then just clicks the next day button. |

| Name | Customer Login |
| --- | --- |
| ID | 5 |
| Scenario | Customer wants to login to their account |
| Triggering Event | Customer clicks on login button on home screen |
| Brief Description | Customer wants to either place a order or wants to see their past or current orders |
| Actors | Customer |
| Assumptions | Customer already has a account and knows their login |
| Frequency of Use | Daily |
| Related Use Cases | None |
| Stakeholders | Business |
| Preconditions | Customer has a account |
| Postconditions | Customer can place a order or view their previous orders |
| Main Course | Customer clicks on the login button on the home page. A modal then pops up prompting for their email and password. Once entering both and clicking login they are directed to their account. |
| Alternate Course | Customer tries to log in with their email and password but gets notified that the login information is incorrect. They are prompted to either try again, reset their information or to register a new account. |

| Name | Driver Accept Delivery |
| --- | --- |
| ID | 6 |
| Scenario | Driver wants to accept a delivery to do |
| Triggering Event | Driver assigns a delivery to himself |
| Brief Description | Driver chooses the order that he wants to deliver that has been waiting the longest |
| Actors | Driver |
| Assumptions | There are orders to accept and the driver is clocked in |
| Frequency of Use | Multiple times a day |
| Related Use Cases | None |
| Stakeholders | Driver, Manager, Business |
| Preconditions | Driver is logged in |
| Postconditions | The driver is assigned a delivery and there are one less orders that are yet to be delivered. |
| Main Course | The driver is already logged in and is looking at all the current orders that need to be delivered. They then find the order that has been waiting the longest to be fulfilled. The driver assigns the order to themselves in the system. The delivery is then labeled under the driver and is no longer in the list of orders that are waiting to be delivered. |
| Alternate Course | The driver is logged in but there are no orders to be delivered |

| Name | Driver clocks in |
| --- | --- |
| ID | 7 |
| Scenario | A Driver needs to clock in for the day |
| Triggering Event | The driver changes his clock in status to working |
| Brief Description | The driver needs to register himself as working for the day by clocking in |
| Actors | Driver |
| Assumptions | The Driver is logged into his account and is working that day |
| Frequency of Use | Daily |
| Related Use Cases | None |
| Stakeholders | Driver, Manager, Business |
| Preconditions | The driver is logged into his account and is working that day |
| Postconditions | The driver is clocked in and can now accept deliveries |
| Main Course | The driver gets into work for the day and logs into his account. Upon logging in they assign themselves as clocked in for the day. Once He turns it to true it should allow him to see all the active orders that need delivered |
| Alternate Course | The driver is not logged in and can no longer clock themself in or they are already clocked in. |

| Name | Cook assign order to themselves |
| --- | --- |
| ID | 8 |
| Scenario | A Cook needs to assign a order to themselves to cook |
| Triggering Event | A cook assigns a order to themselves |
| Brief Description | A cook needs to assign a new order to themselves after they are done cooking their previous one |
| Actors | Cook |
| Assumptions | A cook is clocked in and doesn't have a current order |
| Frequency of Use | Multiple times a day |
| Related Use Cases | None |
| Stakeholders | Cook, Business |
| Preconditions | Cook is clocked in |
| Postconditions | Cook has a order they they are assigned and starts cooking it |
| Main Course | Cook is clocked in and is looking at the list of orders. The cook selects the order that has been waiting the longest and assigns it to themselves to cook. |
| Alternate Course | There are no orders for the cook to assign to themselves. |

| Name | Manager Clocks in |
| --- | --- |
| ID | 9 |
| Scenario | Manager signs into their account and labels their account as working |
| Triggering Event | Manager changes their working variable to true |
| Brief Description | The manager shows up to work, logs into their account and changes their working to true. |
| Actors | Manager |
| Assumptions | Manager works that day and is logged in |
| Frequency of Use | Daily |
| Related Use Cases | None |
| Stakeholders | Business, Manager |
| Preconditions | Manager is logged in |
| Postconditions | Manager is labeled as working |
| Main Course | The manager shows up to work and logs into their account. Before the manager can do anything they need to declare that they are clocked in. The manager hits the clock in button and then can proceed to do all the managerial duties. |
| Alternate Course | Manager is not logged in so can't declare or the manager doesn't actually work that day. |

| Name | Cook view orders |
| --- | --- |
| ID | 10 |
| Scenario | Cook needs to see what orders need to be made |
| Triggering Event | Cook clicks ‘orders’ button |
| Brief Description | Cook is clocked in and needs to see current orders |
| Actors | Cook |
| Assumptions | Cook is logged in and clocked in |
| Frequency of Use | Multiple times a day |
| Related Use Cases | None |
| Stakeholders | Business |
| Preconditions | Cook is clocked in |
| Postconditions | Cook can see all current orders |
| Main Course | Cook is currently logged in and clocked in. The cook then needs to check to see all the current orders that need to be cooked. The cook then clicks on the orders button and is provided the list of orders. |
| Alternate Course | Cook is not clocked in so therefore does not have access to the orders button |

| Name | Customer places order |
| --- | --- |
| ID | 11 |
| Scenario | Customer builds a pizza and submits order |
| Triggering Event | Customer his place order |
| Brief Description | Customer is presented with the menu and then accepts to submit a order |
| Actors | Customer |
| Assumptions | Customer is logged in |
| Frequency of Use | Weekly |
| Related Use Cases | None |
| Stakeholders | Business, Customer |
| Preconditions | Customer is logged in |
| Postconditions | Customer submits a order and the order appears in past orders |
| Main Course | Customer is logged in and is presented with the menu. Customer then selects the dough, cheese and toppings for their pizza. Once the customer is done selecting these options they are asked if they are ready to submit. If they choose yes then the restaurant gets the order and the customer can view it in their orders as well as the status |
| Alternate Course | Customer is not logged in so can not submit an order. |

| Name | Cook clocks in |
| --- | --- |
| ID | 12 |
| Scenario | Cook logs in and changes their status to clocked in |
| Triggering Event | Cook changes value of clocked in |
| Brief Description | Cook is starting their day and needs to clock in |
| Actors | Cook |
| Assumptions | Cook is clocked in |
| Frequency of Use | Daily |
| Related Use Cases | None |
| Stakeholders | Cook, Manager, Business |
| Preconditions | Cook is logged in |
| Postconditions | Cook is clocked in and can see orders |
| Main Course | The cook gets into work for the day and logs into his account. Upon logging in they assign themselves as clocked in for the day. Once they turn it to true it should allow him to see all the active orders that need cooked |
| Alternate Course | Cook is not clocked in and can't view orders since they aren't logged in or aren't working that day. |